



Frequently Asked Questions: Murrayville Branch Closure

1. Why is the Murrayville branch closing?

We carefully evaluated customer usage, technology trends, and the long-term service goals. This decision allows us to better serve customers by investing in enhanced digital tools and nearby full-service branches.

2. What will happen to the employees at the Murrayville branch?

All employees will remain with the bank and transition to nearby locations, so you will continue to see the same friendly faces.

3. Will my account number change?

No. All your existing accounts, account numbers, and services will remain the same.

4. Can I still use the ATM in Murrayville?

Yes. Our current ATM will remain available in Murrayville for your convenience.

5. How can I get help if I have questions or need assistance?

You can reach us by calling or visiting any one of our other six branch locations listed below:

Virginia Branch (217) 452-3041 – 102 W. Beardstown St., Virginia, IL

Jacksonville Branch (217) 243-9505 – 1342 S. Main St, Jacksonville, IL

Winchester Branch (217) 742-3134 – 26 W. Cherry St., Winchester, IL

Beardstown Branch (217) 323-4105 – 300 Washington St., Beardstown, IL

Petersburg Branch (217) 632-2247 – 121 N. 6th St., Petersburg, IL

Havana Branch (309) 543-6454 – 400 E. Dearborn St., Havana, IL

You can also contact us via online or mobile banking. Scan the QR Code below to access our website: www.petefishskiles.com



6. What is the best way to do my everyday banking after the branch closes?

- **24/7 access with Internet Banking** – check balances, transfer funds, and manage your accounts anytime, anywhere.
- **Mobile Banking made easy** – Deposit checks, pay bills, and move money right from your phone.
- **Mobile Check Deposit** – Skip the trip to the branch and snap a photo of your check to deposit instantly.
- **Free Bill Pay** – Schedule and pay your bills safely and conveniently online.
- **Account-to-Account Transfers** – Easily move money between your Petefish, Skiles & Co. Bank accounts.
- **External Transfers** – Send money to or from accounts at other financial institutions with just a few clicks.
- **Online Account Opening** – Open a new account quickly and securely from the comfort of your home – no branch visit required.
- **MoneyPass ATM Network** – Enjoy surcharge-free access to over 40,000 ATMs nationwide. Find an ATM near you by visiting the ATM locator at www.moneypass.com

7. What if I need to sign documents?

You can complete most transactions electronically through our secure E-Sign system – no branch visit required.

We appreciate your continued trust and look forward to serving you – whether you visit us in person, online or through our mobile app!